



March, 3 - 5, 2021

INFORMATION

HAVE A QUESTION OR NEED ASSISTANCE?

We are available via:

- Chat: located in the bottom right corner of the site.
- Email: redcap@eventus.com.br
- WhatsApp: [+55 11 93033-7827](https://wa.me/5511930337827)

SCIENTIFIC PROGRAM

Available at the entrance hall of the platform, or at:

https://www.redcapbrasil.com.br/redcapcon/en/?page_id=7340

SIMULTANEOUS TRANSLATION

Lectures with international speakers will be translated to Portuguese. Choose the language channel in the top corner of the screen.

E-POSTER

Available at the entrance hall.

RECORDED LECTURES

The content will be made available for watching **after the event** and will be available until April 2021.

HOW DO I OBTAIN MY PARTICIPATION AND SCIENTIFIC PAPER CERTIFICATE?

The certificates will send via email one week after the event.

TECHNICAL TIPS

If you experience difficulties when watching a video or interacting, please try the suggestions below:

- Access with Google Chrome or using a private/incognito window. If you have ad blocking extension on your browser, try turning it off.
- Check whether the issue is related to your internet connection by measuring its speed at: www.speedtest.net
- If using a company/enterprise computer with security protocols or VPN, switch to a non-restricted personal computer without VPN.
- If using a tablet or smartphone, switch to a desktop/laptop computer.

- In case of overall sluggishness, close all windows and programs not necessary for the event.

If the issue persists, please get in touch using one of the support channels.